

Margaret Mcgee  
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GLASGOW  
G13 1AQ

FREEPOST DWP  
Universal Credit Full Service

If you call us, please have  
the answers to your security  
questions ready

[www.gov.uk/universalcredit](http://www.gov.uk/universalcredit)

Telephone: 0800 328 5644

## We owe you some money

Dear Margaret Mcgee

18 February 2026

We've decided you're entitled to Universal Credit of £1445.39 from 31 December 2025 to 30 January 2026. This is because of a recalculation on your claim for 'Housing'.

**Use your journal to contact us if you have any questions.**

We've already paid you Universal Credit of £1440.92 from 31 December 2025 to 30 January 2026.

You can also call us on 0800 328 5644.

We owe you £4.47. This is the amount left after taking away the Universal Credit we've already paid you.

If you use Relay UK dial 18001 then 0800 328 5644.

We'll pay £4.47 into your bank account.

To speak to an agent in Welsh, call 0800 328 1744.

### **We have issued an updated statement for this assessment period**

If you would like Braille, British Sign Language, a hearing loop, translations, large print, audio or something else, call 0800 328 5644.

This is to show what you should have been paid at the time. You have not been paid for this assessment period again.

The new statement for this assessment period will be posted to you. This replaces your original statement.

**Lines are open Monday to Friday, 8am to 6pm**

### **If you were underpaid in multiple assessment periods**

The amount shown in this letter is split across those assessment periods.

Please turn