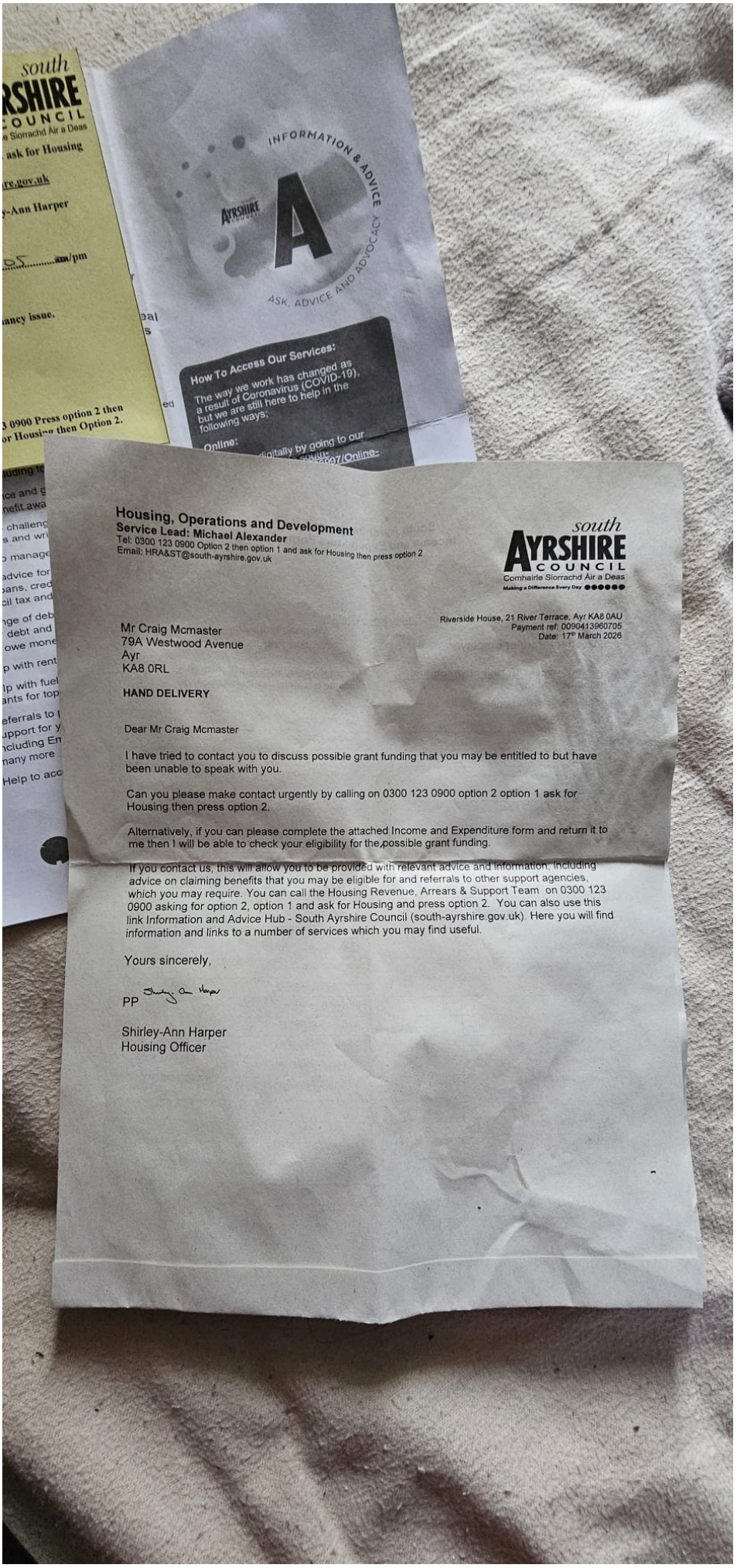

Housing, Operations and Development
Service Lead: Michael Alexander
Tel: 0300 123 0900 Option 2 then option 1 and ask for Housing then press option 2
Email: HRA&ST@south-ayrshire.gov.uk

south AYRSHIRE COUNCIL
Comhairle Siorrachd Air a Deas
Making a Difference Every Day

Riverside House, 21 River Terrace, Ayr KA8 0AU
Payment ref: 0090413960705
Date: 17th March 2026

Mr Craig Mcmaster
79A Westwood Avenue
Ayr
KA8 0RL

HAND DELIVERY

Dear Mr Craig Mcmaster

I have tried to contact you to discuss possible grant funding that you may be entitled to but have been unable to speak with you.

Can you please make contact urgently by calling on 0300 123 0900 option 2 option 1 ask for Housing then press option 2.

Alternatively, if you can please complete the attached Income and Expenditure form and return it to me then I will be able to check your eligibility for the possible grant funding.

If you contact us, this will allow you to be provided with relevant advice and information, including advice on claiming benefits that you may be eligible for and referrals to other support agencies, which you may require. You can call the Housing Revenue, Arrears & Support Team on 0300 123 0900 asking for option 2, option 1 and ask for Housing and press option 2. You can also use this link Information and Advice Hub - South Ayrshire Council (south-ayrshire.gov.uk). Here you will find information and links to a number of services which you may find useful.

Yours sincerely,

PP

Shirley-Ann Harper
Housing Officer