



Ms F Lockhart
68 Kilmack Road
Crosshouse
Kilmack
Ayrshire
KA2 0EY



307 850004

Dear Ms F Lockhart

Your energy bill

BILL DATE
07 Jan 2026

BILL PERIOD
03 Dec 2025 - 31 Dec 2025

SUMMARY OF CHARGES

Opening balance	£0.00
Electricity	£248.09
VAT	£12.40
Total charges for this period	£260.49

TRANSACTIONS THIS BILL PERIOD

PP Invoice Debit Transfer	09 December 2025	£-48.40
Total transactions this period		£-48.40
You are in debit		£308.89

How can I pay?

YOUR PAYMENT IS DUE BY

21 Jan 2026

A late payment charge of £10.00 will be added to your account if we do not receive payment in full, or agree a payment arrangement with you within 14 days. We encourage anyone struggling to afford their energy to get in touch, so we can work together to agree an affordable repayment plan.

See our **HOW CAN I PAY?** section

Quick and easy payments with BillPay

HOW DOES IT WORK?

At any Paypoint store – scan the barcode below and pay your account balance via cash or debit/credit card.

Online – visit www.utilita.co.uk/payments and choose BillPay. Enter your BillPay number below and pay via Debit/Credit card – simple!



Your BillPay Number - 9826013501000391707

Non-UK Born - 03300 535 669
UK numbers are 03 and numbers that are charged in the same way as 03 and 02 numbers

Visit us online at www.utilita.co.uk/help

Your Customer Reference Number

8352873898

VAT Registration No: 823 8184 22



Invoice ID: 2025-12/1

Remember – it might be worth thinking about switching your tariff or supplier

Could you pay less?

Your estimated annual cost is £954.71

Great news – you are currently on Smart Energy which is our Reference Cheapest Tariff for you.

If any changes we will inform you of any cost or tariff change in time.

Based on current prices and including some discounts and rebates changes the cost of the bill may be different to the one you see on the bill. This is an estimate of your cost. It cannot be guaranteed. Please use this to compare your current cost with other tariffs. To find out more about your tariff, please visit www.utilita.co.uk/tariffs or call 03300 535 669. If you have a smart meter and your tariff is not the Reference Cheapest Tariff, you may be able to switch to it. Savings are calculated by comparing the Estimated Annual Cost above, to 12 months on our cheapest tariff for you, including VAT at 5%.

More information about your tariff can be found on the next page.