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Ms Sheila Kerr
198b Cultenhove Road
Stirling
FK7 9EF

Housing Service
Allan Water House
Stirling, FK7 7SG

Chief Executive: Brian Roberts

Tel. 01786 404040

Email: tenancymgmtadmin@stirling.gov.uk

Date: 3 March 2026

Dear Ms Sheila Kerr

Council House Rent Increase 2026/27
Payment Reference No: 900533122

It is to let you know that your rent charge for 2026/27 will be £89.68 per week.

The new rent year will begin on Monday 6 April 2026, and the amount shown above is your weekly rent. Rent is charged over 48 weeks of the year, which means there will be rent-free weeks during the weeks commencing 21 and 28 December 2026, and 22 and 29 March 2027.

If you have outstanding rent arrears, please note that you must continue to make payments during the rent-free weeks in order to reduce the balance owed.

If you currently receive Universal Credit, it is your responsibility to update your journal with the details of your new rent charge for the year. Please keep this letter in a safe place, as you will need it in April.

Do not update your journal before 6 April 2026, as any changes reported before this date will not be taken into account. Instead, wait until you receive a 'To-Do' in April to confirm your housing costs. Use the information in this letter to complete the task by the due date to avoid any issues with your payments.

Please use the To Do tab to 'Confirm your housing costs' when reporting these changes. Only customers with a Universal Credit telephone claim should call 0800 328 5644 to report their new rent. Failure to report a rent increase may result in your Universal Credit not being updated, and you may lose entitlement to additional support.

If you require any help with updating your journal please contact the Income Maximisation Team on 01786 404040 or incomemaxteam@stirling.gov.uk

Housing Benefit

If you are on Housing Benefit, the amount you receive will be adjusted automatically.

If you are on a low income but are not receiving help with your rent, you may be eligible to claim Universal Credit. You can get general information online at www.gov.uk/universal-credit. You can also use independent online benefit checkers such as www.entitledto.co.uk or [Turn2us Benefits Calculator](http://Turn2us.org.uk)

If you would like benefits advice, please contact our Income Maximisation Team on 01786 404040 or incomemaxteam@stirling.gov.uk. It is important that you reduce or clear your rent

phone 01786 404040 text 07717 990 001 web www.stirling.gov.uk