



Direct Line

CUSTOMER SERVICE  
0345 301 2906

POSTAL REGULATORY COMMISSION

Mr Andrew Fisher  
5a Monks Knowe  
Lanark  
Lanarkshire  
ML11 0BJ



9 April 2026

Dear Mr Fisher

**Your Direct Line for Business Policy No: 703118154**

We're just getting in touch following our recent letter. Unfortunately, the outstanding payment of £24.30 has not been received.

**What To Do Now**

Please contact us within 7 days in order to make payment. Please have your credit/debit card available

**Important**

This may not be applicable to your situation, but we have signed up to The Standards of Lending Practice, so we want to let you know that if you're having financial problems, you can contact the Money Advice Service, the National Debt line, Civil Legal Advice or the Citizens Advice Bureau for support.

Yours Sincerely

Direct Line

Contact us

Telephone: 0345 303 1760  
8am-6pm Monday-Friday, 9am-3pm Saturday, Closed Sunday

Direct Line Insurance policies are underwritten by U.K. Insurance Limited, Registered office: The Wharf, Neville Street, Leeds LS1 4AZ. Registered in England and Wales No 1179980. U.K. Insurance Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, registration number 202810. Calls may be recorded.