

University Hospital Monklands
Monkscourt Avenue, Airdrie, ML6 0JS
05/02/2026



Referral Management Service: 0300 303 0249

Opening Hours: Monday to Thursday: 8:00am-7:45pm / Friday: 8:00am-4:15pm

Mr James Haney
9 Community Place
Bellshill
Lanarkshire
ML4 2DG

Dear Mr Haney,
Outpatient appointment: University Hospital Monklands
CHI number: 0209615214 Specialty: Neurology

I am pleased to inform you that I have arranged an appointment for you at **Dr Sarah Louise Miller (Neuro)**'s clinic, on **Friday 11/12/2026 at 16:00**. Please report to **Outpatient Reception, Monklands Hospital** bringing this letter and a list of any medications you are taking. Please advise the receptionist if you have not lived in the UK for the past 12 months.

While we try to provide you with an appointment locally, this may not always be possible and you could be offered an appointment in another location or site.

To cancel or change your appointment, please contact us on the number at the top of this letter. New appointments should be declined within 7 days of the date on this letter to maintain your position on the waiting list.

You should be aware that you are entitled to two appointment offers. If you are unable to accept, any of these your clinical team may decide to remove you from the waiting list or reset your waiting time to zero

If you fail to attend your appointment (Do Not Attend), it is likely that you will be removed from the waiting list and returned back to the care of your GP. Please note any missed appointment costs the Health Service at least £136, so it is important that you contact us as soon as possible

You may receive an automated telephone reminder or text message approximately 1 week before your appointment date. You will need to confirm your name and year of birth for identification purposes using your telephone keypad. The reminder or text message will come from the following number: 01698 759000.