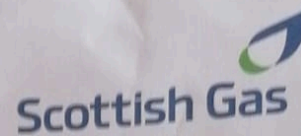


Your customer reference number:
A29404797

Supply address:
3/198 Montague Street Rothesay
Isle Of Bute
PA20 0HJ



Date:
26th February 2026

Reference:
BG/FAP/PAYOW/DM

Mr Daniel Egan
3/1 98 Montague Street Rothesay
Isle Of Bute
PA20 0HJ

0003889



307/00018

0003889/01/02/10/02/2026

You qualify for a financial assistance payment we're working on your payment

Hello Mr Egan

We're just letting you know that on top of your Warm Home Discount payment this year, we'll be giving you a financial assistance payment of £140 (plus VAT). We hope it helps you this winter.

We'll send you a voucher to top up – only use it when your meter needs credit

When we send you the voucher, please redeem it on its own and when your balance is below £100. This is because there's a limit to how much credit your meter can hold and how much you can top up at any one time.

There's nothing for you to do

We're working on your payment now and will be in touch again before the end of March, once everything's sorted.

Thanks for being with us for your energy.

Your Scottish Gas team

Extra help from the Priority Services Register

If you or someone in your home is vulnerable or would be at risk if there's a problem with your energy supply, you can join the Priority Services Register. It's free to join and gives you extra help, like regular updates in an emergency or a free gas safety check if you're eligible. Learn more at scottishgas.co.uk/psr

Scottish Gas is bound by the Retail Energy Code (REC) Consolidated Metering Code of Practice (CoMCoP), which includes the requirements we must adhere to when installing your Smart Meter. www.retailenergycode.co.uk. Scottish Gas is a trading name of British Gas Trading Limited. Registered in England & Wales (No. 01842927). Registered Office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD. British Gas is a mandatory FIT Licensee. britishgas.co.uk