

bpo collections



09001_3093164010<1785>_S891-FK890/1L

31600 A
316A

Miss Ashley Young
26 Dunvegan Drive
Falkirk
FK2 7UG



Date: 23rd January 2026

Dear Miss Ashley Young

Contact us so we can manage your overdue Virgin Media bill

We've tried to contact you about your overdue Virgin Media bill.

We know there are many reasons why someone might not pay a bill and we'd like to understand your circumstances so we can help you manage this better. You can also pay in affordable installments. Ignoring this bill may impact your credit rating. Other companies could see information about the amount you owe and the way you pay our client. This could affect your ability to obtain credit or services from other providers in the future. Getting in touch is the first step in taking control of the situation - we can help you with that. Our experienced agents are available to listen to any challenges you may be facing which may affect your ability to fulfil your financial obligations right now.

Please call us on 0141 846 2076 to talk to us or, if you prefer to make contact online, then visit our website www.bpocollections.co.uk.

More help is available

You can also contact one of the organisations offering free, impartial advice listed on the reverse of this letter.

Yours sincerely

BPO Collections Limited

09001
1171000
1-1

BPO Collections Limited, Marina Quay, Dock Road, Ardrossan KA22 8DA. We're registered in Scotland (SC295285) and authorised and regulated by the Financial Conduct Authority for accounts formed under the Consumer Credit Act 1974 (amended 2006). FCA Firm Reference Number 712058. To view our Privacy Policy please visit bpocollections.co.uk/privacy.



Access your
account online.

Visit

www.bpopay.co.uk

where you can pay
in full, set up an
affordable payment
plan or chat to an
agent.



SCAN
ME



0141 846 2076

Monday-Friday 8am-8pm and
Saturday 9am-4pm

You can also email us at
contact@bpomail.co.uk



23rd January 2026

Your BPO reference 137933830

You'll need this whenever you
get in touch with us.



Your original account

Company: Virgin Media

Account number: 11225625307

What you need to do



Make a payment 24/7

Visit www.bpopay.co.uk or call our
automated payments line



Set up a payment plan with Budgie
our FREE online affordability tool &
benefit checker

In just a few minutes, use our free online
affordability tools to work out how much
you can afford to pay.

**Millions of people are missing billion
in benefits.** You may be entitled to
£100's of benefits you were unaware of,
which may change your finances
significantly.

Visit www.bpopay.co.uk 24/7

Turn over for other ways to pay →

